

The Common Unit to Manage the Global Fund (GFATM), Islamabad, under the Ministry of National Health Services, Regulations and Coordination, intends to acquire **SMS Services for Sehat Sahulat HIV Helpline 1166** as per the following details:

Sr. No.	Description	Estimated Quantity	Unit Price	Total Cost in PKR
1	SMS Services for Sehat Sahulat HIV Helpline 1166	Up to 3,000 SMS per month		

Service Period: Initially up to 31st December 2026.

Terms of Business:

- Only sealed quotations will be accepted by PSM through R&I-CMU (OUT GATE SECURITY GUARD ROOM) and submitted to the undersigned.
- Please mention the **Reference No. and Quotation** on the face of the envelope.
- The firm must be registered with Sales Tax and Income Tax and be on the Active Taxpayer List. Documentary proof may be attached.
- Please provide your **minimum possible/concessional rates**, keeping in view that the service is required for an important public health initiative.
- All applicable taxes and charges should be clearly mentioned in the quotation.
- The offered rates should remain valid for at least 90 days.
- CMU reserves the right to accept or reject any or all quotations in accordance with applicable rules.
- Income Tax and other applicable deductions will be made at source as per prescribed rates.
- The quotation should clearly mention the **per SMS rate, applicable taxes, other charges (if any), and total cost**.
- Payment will be made as per CMU's applicable payment procedure after satisfactory provision of services and submission of invoice.
- This is a **Request for Quotation (RFQ) and not an order**.
- Quotations received after the due date will not be entertained.
- Firm seal and authorized signatory on the quotation are mandatory.
- Quotations submitted otherwise will not be accepted.
- Non-compliance with any mandatory term of the RFQ may result in the quotation being considered non-responsive.
- The whistle blowing policy (Anti-fraud & Corruption policy) exists and applicable in CMU, if you identify any type of abnormalities mentioned in the policy, please notify it immediately to National Coordinator (NC-CMU) and Chief Audit Officer at given landline number/email (051-9255388, ilyas.qureshi@cmu.gov.pk). The detailed policy is attached as **Annex-A** as an information which must be signed by the vendor.
- The due date for submission of quotation is on or before 28 September 2026 (Close of Business i.e. 04:00 PM).**
- Please provide any relevant authorization certificate, where applicable.
- The vendor is requested to clearly mention the **SMS delivery mechanism, validity/expiry of SMS, network coverage, delivery report facility, and any other relevant service terms** in the quotation.